



IFDS Flex

A Resource For Business Leaders

Gain Perspective On Outsourcing A Business Event

More and more companies are turning to service providers to handle the management and execution of their disruptive events. These providers possess the necessary expertise, tools, and infrastructure to promptly and efficiently handle critical, unforeseen, or time-sensitive situations.

Outsourcing offers the advantage of tapping into external expertise, accessing resources as needed, cutting down fixed costs, and reallocating resources as required. IFDS has created this resource to help business leaders gain perspective on outsourcing a business event.

IFDS Flex – Your Strategic Business Resilience Partner

When your organization faces an extraordinary business event, the burden can feel overwhelming.

But you don't have to navigate through it alone. With IFDS Flex, you can concentrate on business as usual using our comprehensive suite of services.

Contact the IFDS Business Development & Relationship Management team to discuss your unique challenges and let our experts tailor a solution for you.

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For more information, visit ifdsgroup.com/flex.



INTERNATIONAL FINANCIAL
DATA SERVICES

When is the right time to outsource? Consider the following questions:

- When does this business challenge need to be addressed?
- Do we have available resources to complete it in time?
- Does our business have the necessary systems in place to effectively address this specific situation?
- What is the status of our existing project backlog?
- Can our company effectively handle this event without impacting our business, staff, and clients?
- Do we have the necessary insights and expertise to manage this event?

What To Look For In A Partner

Deciding on an outsourcing partner requires careful consideration.

Equally important as identifying the right partner is identifying a partner who facilitates seamless onboarding, ensuring you can rely on them when needed.

Below are some capabilities and characteristic to help you find the right partner

Consultative Approach

Find a partner who will deeply understand your unique needs and challenges. This is essential in offering tailored solutions that will address your specific requirements.

Industry Expertise

Choose a provider who has a track record of managing and executing a variety of events and complex projects.

Adaptability

A good outsource partner should demonstrate agility in responding to new challenges and implementing process improvements to maintain efficiency and effectiveness in handling disruptions.

Access to Modern, Secure Infrastructure

An outsource partner should have established, reliable and modern infrastructure, state-of-the-art operation centers and data security which can generate cost savings for your firm.

Robust Risk Management & Compliance Frameworks

Disruptive events pose risks. A suitable partner mitigates them through strong processes, comprehensive risk assessments, and expert compliance guidance.

Reputation

A firm's reputation reflects its track record of delivering quality services and meeting client expectations. You need to trust that your outsourcing partner can handle the challenges of a disruptive event with professionalism and reliability.

Why Choose IFDS As Your Partner

Global perspective and local knowledge

IFDS core technology and service solutions are used globally, with operation centres across Canada, Europe, and Asia-Pacific. As a subsidiary of State Street Corporation and SS&C Technologies, we are backed by a multibillion dollar global enterprise with more than 40 years of experience in financial data processing.

Client-centred service and relationship management

Our relationships have a long history – more than 60% of our client relationships have the longevity of more than 10 years. These relationships succeed because we listen closely to our clients to create solutions that fit their needs, invest in strengthening our people and technology, and see every project through to the achievement of our clients' ultimate goals.

Comprehensive back office services

With our expertise and services in place, our comprehensive back-office offerings can assist organizations in becoming more scalable and efficient. Our people and technology have been the financial industry's gold standard for more than four decades, which means you can rely on us for flexible, accurate, timely service, and rigorous standards of quality control.